

Wolverhampton City Council

OPEN DECISION ITEM

Committee / Panel	<u>LICENSING COMMITTEE</u>	Date	17/04/2013
Originating Service Group(s)	<u>EDUCATION & ENTERPRISE</u>		
Contact Officer(s)/ Telephone Number(s)	<u>COLIN PARR</u> <u>0105</u>		
Title/Subject Matter	<u>HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE TESTING</u> <u>AT VOSA REGISTERED GARAGES</u>		

RECOMMENDATION:

- (i) That the proposed testing arrangements for Hackney Carriage and Private Hire Vehicles as detailed in section 3.3 of the report be approved.
- (ii) That the proposed criteria and process for VOSA registered garages to become a Council approved testing facility as detailed in section 3.4 of the report be approved.
- (iii) That delegated authority to approve and revoke approved garages status is given to the Licensing Manager with a review process of this decision to the Licensing Sub-Committee.
- (iv) That delegated authority for non-mechanical compliance checks of Hackney Carriage and Private Hire Vehicles be given to the Licensing Officers with a review process to the Section Leader (Licensing).
- (v) The payment of an approval fee to the Council of £150 per year.

HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE TESTING AT VOSA REGISTERED GARAGES

1.0 PURPOSE OF REPORT

1.1 The purpose of this report is to seek the Committee's approval to:-

- The proposed testing arrangements of Hackney Carriage and Private Hire Vehicles at VOSA registered garages.
- The proposed criteria and process for VOSA registered garages to become a Council approved testing facility.
- That delegated authority to approve and revoke approved garages status is given to the Licensing Manager with a review process of this decision to the Licensing Sub-Committee.
- That delegated authority for non-mechanical compliance checks of Hackney Carriage and Private Hire Vehicles be given to the Licensing Officers with a review process to the Section Leader (Licensing).
- The payment of an approval fee to the Council of £150 per year.

2.0 BACKGROUND

- 2.1 In the summer of 2012 the Council consulted on proposals titled 'Future Hackney Carriage Provision' age criteria for Hackney Carriages. These proposals detailed revisions to the new vehicle.
- 2.2 The consultation responses and subsequent detailed dialogue with the Hackney Carriage trade highlighted several additional issues, including a request that vehicle testing be opened up to private VOSA registered MOT stations.
- 2.3 This proposal was further discussed at both the Hackney Carriage and Private Hire Working Groups and at a meeting to which all VOSA registered MOT stations in Wolverhampton were invited.

3.0 PROPOSALS

- 3.1 As mentioned above on 27 November 2012 all VOSA registered garages from across Wolverhampton were invited to attend a meeting to explore options for opening up testing of Hackney Carriages and Private Hire Vehicles to private VOSA registered garages. Approximately 60% of all eligible garages attended this meeting. The area manager for VOSA also attended. A copy of the presentation is attached at Appendix 'A' to this report.
- 3.2 There were several delivery options which were considered by the Council. They are listed below:
- Allow any VOSA registered garage to complete taxi mechanical safety tests – this would involve issuing an MOT certificate.
 - Allow any VOSA registered garage, that meets the standard specified by the Council to complete taxi mechanical safety tests – this would involve issuing an MOT certificate.

- Open up a competition process to allow a limited number of garages that meet a specified standard to complete both mechanical safety tests (including the issuing of a MOT certificate) and compliance checks.
- Introduce an application process to allow any VOSA registered garage that meets the specified standard to be authorised to deliver mechanical safety tests (including the issuing of a MOT certificate) and compliance checks.

3.3 Following the meeting with garages and discussions with Hackney Carriages and Private Hire trades the preferred option for consultation was identified as:

“Allow any VOSA registered garage, that meets the standard specified by the Council to complete taxi mechanical safety tests – this would involve issuing an MOT certificate”.

3.4 It is proposed that any VOSA garage can become an appropriate Testing Centre subject to meeting the following criteria:-

- Registered as a VOSA approved Test Centre for a minimum of 3 years
- Currently considered by VOSA as a ‘green’ rated garage.
- Located within the administrative boundary of Wolverhampton City Council.
- The garage is available for inspection by an authorised officer of the Council at any time the garage is open to the public.
- Ownership and management of the garage must be independent of any current Wolverhampton Hackney Carriage or Private Hire vehicle proprietor or operator.
- Payment of an approval fee to the Council of £150 per year.
- Compliance with any other reasonable directive/conditions placed on the garage by the Licensing Manager.

The Council consulted with stakeholders on a provisional criteria similar to those listed above, in order to establish if this is sufficient to ensure public safety of vehicles and/or whether other safeguards should be considered. The initial consultation correspondence is detailed at Appendix ‘B’.

4.0 **CONSULTATION RESULTS**

4.1 On 27 November 2012 all VOSA registered garages were invited to attend a presentation to explore extending Hackney Carriage and Private Hire Vehicle safety checks to private VOSA registered garages.

4.2 Following the meeting with stakeholders on the four delivery options the Council consulted with stakeholders (including all VOSA registered testing stations, VOSA, Hackney Carriage and Private Hire Trade Working Groups) on the preferred option. A copy of the consultation letter is attached at Appendix ‘B’ to this report.

4.3 Stakeholders were invited to submit written responses on this proposal to Licensing Services no later than 28 February 2013. A copy of all responses to the Council’s preferred option is attached at Appendix ‘C’ to this report.

4.4 In summary from the responses received the stakeholders support the preferred option as detailed in Appendix ‘B’.

5.0 SUMMARY OF RECOMMENDATIONS

- 5.1 Members are requested to endorse the preferred option as detailed at 3.3 of the report to be implemented from 3 June 2013.
- 5.2 The Committee are also requested to agree the criteria for VOSA registered garages to become an approved Council testing facility for Hackney Carriage and Private Hire Vehicles as detailed at 3.4 of the report.
- 5.3 It is recommended that delegated authority be given to the Licensing Manager to approve and revoke approved garages status with a review process of this decision to the Licensing Sub-Committee.
- 5.4 It is also recommended that delegated authority for non-mechanical compliance checks of Hackney Carriage and Private Hire Vehicles is given to the Licensing Officers with a review process to Section Leader (Licensing).
- 5.5 It is recommended that the Licensing Committee endorse the proposed approval fee of £150 per year as detailed at 3.4 of the report.

6.0 FINANCIAL IMPLICATIONS

- 6.1 Currently all Hackney Carriage and Private Hire Vehicles are tested at the Council's Culwell Street Depot. The opening up of testing to other facilities will result in an overall increase in the Council's net expenditure as a result of a reduction in income over and above cost savings. This will be factored into the ongoing review of Fleet Services and Culwell Street facility and covered in further reports to Councillors (RT/05042013/U).

7.0 LEGAL IMPLICATIONS

- 7.1 Section 48 of the Local Government (Miscellaneous Provisions) Act 1976 provides that a District Council may determine a private hire vehicle application taking into account various factors. These include being satisfied that the vehicle is in suitable mechanical condition.
- 7.2 A District Council may attach to the grant of a licence such conditions as they may consider reasonably necessary.
- 7.3 Section 50 of the Local Government (Miscellaneous Provisions) Act 1976 provides that the proprietor of any hackney carriage or private hire vehicle licensed by a District Council shall present such private hire vehicle for inspection and testing by or on behalf of the Council within such period and at such place within the area of the Council as they may be notice reasonably required. Provided that a Council shall not ... require a proprietor to present the same hackney carriage or private hire vehicle for inspection and testing on more than three separate occasions during any one period of 12 months.
- 7.4 Section 68 of the Local Government (Miscellaneous Provisions) Act 1976 gives authorised officers of the Council and the police powers which are additional to the requirements of Section 50 and allows such officers, if on inspection they are not satisfied as to the vehicle's fitness, to require the vehicle or its taximeter to undergo a further inspection. (SH/05042013/A)

8.0 **ENVIRONMENTAL IMPLICATIONS**

- 8.1 The reduction in income from Hackney Carriage and Private Hire Vehicle testing will virtually all be offset by the reduction in charges made by the Culwell Street testing station.
- 8.2 The reduction in the number of tests carried out at Culwell Street will form part of a review of resource requirements at the testing station.

9.0 **EQUALITIES IMPLICATIONS**

- 9.1 There are no equalities implications arising from this report.

10.0 **ENVIRONMENTAL IMPLICATIONS**

- 10.1 There are no direct environmental implications arising from this report.

03/04/2013

Wolverhampton

City Council



EXPLORATION OF EXTENDING HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE SAFETY CHECKS TO PRIVATE VOSA REGISTERED GARAGES

27 November 2012, 1830 hrs, Council Chamber

Colin Parr- Licensing Manager

Elaine Moreton- Section Leader Licensing

Onkaren Sandhu- Apprentice Licensing Officer

Introduction

**Wolverhampton City Council is a Licensing
Authority for the purpose of the following:**

- Hackney Carriage Vehicles and Drivers;
- Private Hire Vehicles and Drivers;
- Private Hire Operators



Vehicle Safety Testing Requirements

All Hackney Carriage and Private Hire vehicles licensed by the Council are required to pass a vehicle safety test, the frequency of the tests is determined by the age of the vehicle, as follows:

- 0-6 years old- 1 test per year
- 6 years and above- 2 tests per year



The Test

Vehicles attending a test at the Council's Culwell Street Depot are subject to 2 separate elements of the safety test:

- Mechanical Safety Check
- Compliance Check



Mechanical Safety Check

The mechanical safety check consists of a regular MOT inspection which all vehicles are required to pass.



Compliance Check

The compliance check consists of ensuring a number of licence requirements are being complied with by the vehicle proprietor- this includes the following:

- Livery requirements (licence plates, roof signs etc..)
- Condition of vehicle (exterior and interior)
- Measured mile for meter (Hackney Carriages only)
- Disabled access arrangements (Hackney Carriages only)



Test Fees

Currently Hackney Carriage and Private Hire vehicle proprietors can only use the Council's Culwell Street depot to conduct tests.

The fees charged are set by the Licensing Committee and are as follows:

- Hackney Carriages - £62.00
- Private Hire- £57.00



Number of Vehicles/ Testing Requirements

**The Council licences approximately
170 Hackney Carriages
and
570 Private Hire Vehicles.**

During 2011/12, the Council's Culwell Street depot conducted 1211 Tests on Hackney Carriage and Private Hire Vehicles.



Exploration of opening testing up to Private VOSA registered garages

The Council have been asked by the trade to look to explore options for opening up testing to private VOSA registered garages.

This is as they believe they will be able to obtain cheaper tests through economies of scale and through rectification work being completed at these garages.

This is because Culwell Street does not offer repair work and is solely a testing facility.



Delivery Options

There are several delivery options being considered by the Council:

- 1) Allow any VOSA registered garage to complete taxi mechanical safety tests - this would involve issuing an MOT certificate.

- 2) Allow any VOSA registered garage, that meets the standard specified by the Council to complete taxi mechanical safety tests- this would involve issuing an MOT certificate.



Delivery Options cont

3) Open up a competition process to allow a limited number of garages that meet a specified standard to complete both mechanical safety tests (including the issuing of a MOT certificate) and compliance checks.

4) Introduce an application process to allow any VOSA registered garage that meets the specified standard to be authorised to deliver mechanical safety tests (including the issuing of a MOT certificate) and compliance checks.



Next Steps

- The Council is eager to engage with private VOSA registered garages to help explore the most appropriate delivery option.
- This will then be subject to a consultation process and presented to the Licensing Committee for agreement.
- It is intended that any changes will be introduced from 1 April 2013.



Any Questions?

For further information please contact:

Mrs Elaine Moreton

Section Leader- Licensing

Licensing Services

Civic Centre

Wolverhampton

WV1 1DA

Email: licensing@wolverhampton.gov.uk

Call: (01902) 555033.



Please Ask For
Direct Line
Facsimile
E-mail
Minicom

Elaine Moreton
(01902) 555033

Wolverhampton
City Council



Nick Edwards
Assistant Director
Regeneration

Civic Centre St Peter's Square
Wolverhampton WV1 1DA
Main Switchboard (01902) 556556
Website www.wolverhampton.gov.uk

Your Ref.

My Ref.

28 January 2013

Dear Sir/Madam

Hackney Carriage/Private Hire Testing at Private VOSA Registered Garages

On 27 November 2012 all VOSA registered groups from across Wolverhampton were invited to attend a meeting regarding the above.

In the meeting we explained that the Council licensed Hackney Carriage vehicles and drivers; Private Hire vehicles and drivers and Private Hire operators.

In the meeting the vehicle safety test requirements were outlined and that vehicles are subject to two tests: a mechanical safety check and a compliance check. The mechanical safety check consists of an MOT inspection whereas the compliance check consists of ensuring a number of licence requirements are met.

Currently Hackney Carriage and Private Hire vehicle proprietors can only use the Council's Culwell Street depot to conduct the tests.

The reason why the meeting on 27 November 2012 was held was because the Council have been asked by the trade to look to explore options for opening up testing to private VOSA registered garages.

There were several delivery options which were considered by the Council. They are listed below:

- (1) Allow any VOSA registered garage to complete taxi mechanical safety tests – this would involve issuing an MOT certificate.
- (2) Allow any VOSA registered garage, that meets the standard specified by the Council to complete taxi mechanical safety tests – this would involve issuing an MOT certificate.



- (3) Open up a competition process to allow a limited number of garages that meet a specified standard to complete both mechanical safety tests (including the issuing of a MOT certificate) and compliance checks.
- (4) Introduce an application process to allow any VOSA registered garage that meets the specified standard to be authorised to deliver mechanical safety tests (including the issuing of a MOT certificate) and compliance checks.

The Council's preferred option for consultation is detailed below:

"Allow any VOSA registered garage, that meets the standard specified by the Council to complete taxi mechanical safety tests – this would involve issuing an MOT certificate".

It is proposed that any VOSA garage can become an appropriate Testing Centre subject to meeting the following criteria:-

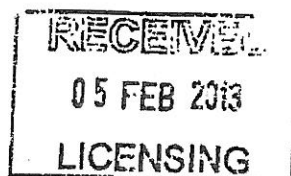
- Registered as a VOSA approved Test Centre for a minimum of 3 years
- Currently considered by VOSA as a 'green' rated garage.
- Located within the administrative boundary of Wolverhampton City Council.
- Will identify appropriate staff to be authorised under Section 68 of the Local Government (Miscellaneous Provisions) Act 1976 to suspend vehicles that are a risk to public safety.
- Will issue an approval certificate in addition to each successful MOT certificate.
- The garage is available for inspection by an authorised officer of the Council at short notice.
- Ownership and management of the garage must be independent of any current Wolverhampton Insured Hackney Carriage or Private Hire vehicle proprietor or operator.
- Payment of an approval fee to the Council of £50 per year.

Specifically the Council is seeking views on the criteria listed above, whether this is sufficient to ensure public safety of vehicles and/or whether other safeguards should be considered.

The Council is seeking your views on this proposal and stakeholders are invited to submit written responses to Licensing Services no later than 28 February 2013.

Yours faithfully

Elaine Moreton
Section Leader
Licensing Services



MARTYN BILLINGS AUTOMOTIVE

Unit 5g
Stag Ind Est
Oxford Street
Bilston
WV14 7HZ



01902 497985

enquiries@martynbillings.co.uk

04/02/2013

Elaine Moreton,
Licensing Services.
Wolverhampton City Council.

Dear Elaine,

In response to your letter dated 28th January 2013 regarding testing at private VOSA registered garages of Hackney carriage/private hire vehicles, I would like to put forward an additional point for consideration relating to garages that might be authorised for testing.

As an owner of a professional garage, with high standards working in a very competitive market place, to ensure customer satisfaction and loyalty is extremely difficult so therefore doing the job right, by self enforcing standards, training / education and investment within the business is key to survival and longevity.

It is my contention as a garage/MOT station owner that this is not the rule across the board for many other garage/MOT stations that I see around.

I would therefore like to put forward an additional view point when considering your criteria for assessing VOSA registered garages.

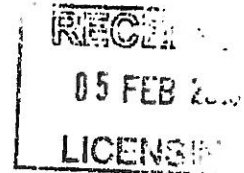
Accounts - Testing stations should be able to produce their last three years of accounts.

I would suggest that a business working on a good solid financial base is going to be at a lower risk of non-compliance than a business that is struggling.

It is my belief that any business that would benefit from additional income would not have any problems with this intrusion.

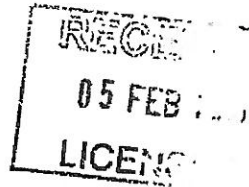
I would like to add that I support your proposal and listed criteria and would like to be considered to conduct tests.

Yours Sincerely



Martyn Billings AAE M.I.M.I

D H Auto Services
Sharrock Street
Off Commerical Road
Wolverhampton
WV1 3RP



01902 870250

4TH February 2013

Dear Sir/Madam

Hackney carriage/private hire testing at private vosa registered Garages.

In response to your letter dated 28th January, and my telephone conversation, this is to confirm the following.

We are a MOT Testing Station Group 4, Established 20 years. My Testing Station is Green Sector.

We operator Full Car Service, Repairs, Safety Tests, and Diagnostics.

Enclosed is a copy of my VOSA Site Assessment Report dated 28th September 2012.

If you require any further information let me know.

Yours sincerely

DAVID HORNE

SITE ASSESSMENT REPORT



Vehicle & Operator Services Agency

05 FEB 2012

Section 1 VTS Details

VTS Number	1ALC95	VTS Trading Name	DH AUTO SERVICES
AE Number	A20914	Visit Date	28-09-2012

Section 2 Disciplinary Events History

Years	NII	<1	<2	<3	<4	<5
1st AE Test Standards FW	✓					
2nd AE Test Standards FW	✓					
1st AE Administration FW	✓					
2nd AE Administration FW	✓					
1st Short Term Cessation	✓					
2nd Short Term Cessation	✓					

Section 4 Risk Assessment Questions

Question Area	1	2	3	4	5
1. Vehicle Age					✓
2. AE Details (Compliance)	✓	✓	✓	✓	✓
3. Registered Test (Compliance)	✓	✓	✓	✓	✓
4. Smart Card and VTSD Security	✓	✓	✓	✓	✓
5. Customer Areas	✓	✓	✓	✓	✓
6. Test Fee Discounts	✓	✓	✓	✓	✓
7. Notices and Public Information	✓	✓	✓	✓	✓
8. Workload Management	✓	✓	✓	✓	✓
9. Vehicle Documents and Hand Over	✓	✓	✓	✓	✓
10. Scheme Changes	✓	✓	✓	✓	✓
11. Fallback and ET	✓	✓	✓	✓	✓
12. Staff Retention	✓	✓	✓	✓	✓
13. Incentives	✓	✓	✓	✓	✓
14. NT QC Systems	✓	✓	✓	✓	✓
15. Staff Training	✓	✓	✓	✓	✓
16. Workplace Throughput	✓	✓	✓	✓	✓
17. Workshop Appearance	✓	✓	✓	✓	✓
18. Workshop Equipment and Calibration	✓	✓	✓	✓	✓
19. Garage Hand Tools	✓	✓	✓	✓	✓

Section 3 Satisfactory Activity History

Years	NII	<1	<2	<3	<4	<5
Activity 1	✓					
Activity 2	✓					
Activity 3	✓					

Section 5 AE/Representative Questions

Q	Ref No.	Correct? Y/N
1	103	Y
2	104	Y
3	107	Y
4	121	Y
5	127	Y
Total Number of Correct Answers		5
Section Risk Score		1

Section 6 Nominated Tester (QC) Questions

NT Id	Ref No.	Correct? Y/N
1	104	Y
2	105	Y
3	106	Y
4	107	Y
5	108	Y
6	109	Y
7	110	Y
8	111	Y
9	112	Y
10	113	Y
Total Number of Correct Answers		10
Section Risk Score		1

Section 7 AE/Representative and VE Signatures

AE/Rep Name	Alan Jones	VE Name	Alan Jones
AE/Rep Signature		VE Signature	
AE/Rep Id (if applicable)	471114 0013	Tick if VT59 Advisory Document Issued?	<input type="checkbox"/>

Note: Green Sheet for VOSA File, White Copy to VTS

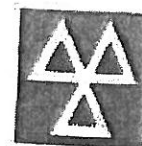
An executive agency of the
Department for

REGENERATION &
ENVIRONMENT

11 FEB 2013

MMS No:

CITYMOT CENTRE



SERVICE
REPAIR
M.O.Ts
GROUP 4 & 7

Regeneration
Civic Centre
St Peter's Square
Wolverhampton
WV1 1DA

7th February 2013

Dear Mrs E Moreton

I am writing to you regarding your recent letter outlining the Councils proposal to allow a limited number of licenced MOT stations to carry out MOT and compliance checks on Hackney Carriage and Private Hire vehicles operating in the Wolverhampton area.

I would like to take this opportunity to register our interest in becoming one of the nominated test stations within the Wolverhampton area.

I have examined the councils initial outlined requirements for the provision of this service and feel confident that our station is in a position to comply with these conditions and can offer a safe professional service.

I look forward to hearing from you regarding the application procedure in the near future. In the meantime if you require any further information please do not hesitate to contact me.

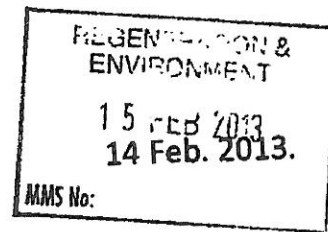
Yours sincerely

L Smith
Vehicle Testing Station No.8059B6



UNIT 1, DOBBS ST
WOLVERHAMPTON
WV2 4JX

TEL: 01902 351238
TEL: 01902 351232
citymot@gmail.com



Dear Mrs Elaine Moreton.

Further to your correspondence relating to the Hackney Carriage/Private Hire Testing we have no objections allowing any VOSA approved garage to undertake such tests on these vehicles.

Birway garage would welcome the opportunity to tender on this proposal

Having already in place a licensed operative for such tests and all the criteria required by VOSA to carry out the Hackney Carriage/Private hire testing.

Yours Faithfully

Christopher Matthews

Garage Manager

► **Birway Garage Ltd** Telephone: 01902 609579
90 Newhall Street 01902 631514
Willenhall Fax: 01902 366083
West Midlands Email: info@birway.co.uk
WV13 110 www.birway.co.uk

Cardinal Motors

AUTOMOBILE ENGINEERS

104 Lord Street, Wolverhampton, West Midlands WV3 0QL
Telephone: (01902) 422907 Fax: (01902) 681333

REGENERATION &
ENVIRONMENT

18 FEB 2013

PAAS No:

Regeneration
Civic Centre
St Peter's Square
Wolverhampton
Wv1 1DA

12th February 2013

Dear Mrs E Moreton

I am writing to you with regards to your recent letter for the Councils proposal to allow a limited number of licenced Mot stations to carry out Mot's and compliance checks on Hackney Carriages and Private Hire vehicles which are operating in the Wolverhampton area.

I would like to register our interest in becoming one of the nominated test stations within the Wolverhampton area.

I have looked at the councils initial outlined requirements for this service and I feel confident that our testing station can comply with these conditions and also offer a safe professional service.

I look forward to hearing from you regarding the application in the near future. If you need any further information please do not hesitate to contact me.

Yours Sincerely

Mr Stan Ashford
Vehicle Testing Station No: 1ALE27

6

ALBRO Wolverhampton Limited

T/A AUTOMOTIVE REPAIRS

16a, WOOD STREET, PARK VILLAGE WOLVERHAMPTON WV10 9DS
Telephone: 01902 - 728172

Facsimile: 01902 736666

REGENERATION & ENVIRONMENT
26 FEB 2013 Date: 21/02/13
AAMS No:

Elaine Moreton
Licensing Services
Wolverhampton City Council
Civic Centre
St. Peters Square
Wolverhampton
WV1 1DA

Dear Madam

Further to your letter dated 28th January 2013 in reference to the consideration of your proposal to allow VOSA registered garages to conduct MOT tests and compliance checks for Hackneys and private hire cars, I have listed below my views on the matter.

To allow any VOSA registered garages which have been operating for 5 years and are located within the administrative boundary of WCC whether they are green or amber with respect to all as they are VOSA registered garages.

The Council should receive a yearly payment of approval fee of £250.00 as a registration fee every year.

The garage should be available for inspection by authorised officers from WCC by appointment.

Yours Sincerely

J.S. Ghateaura
Company Secretary

Chairman: B.S. Ghateaura • Secretary: J.S. Ghateaura • Director: S.S. Ghateaura
Company Registered Number: 03508094

VAT No: 948 1427 05

REGENERATION &
ENVIRONMENT

27 FEB 2013

MMS No:

Elaine Moreton
Civic Centre
St Peters Square
Wolverhampton
WV1 1DA



ALWAYS A
BETTER WAY

22nd February 2013

Dear Elaine

Charles Clark Motors Ltd, would like to put ourselves forward for the Council's preferred option of Hackney Carriage/Private Hire vehicle testing.

We fully comply with the Council's preferred option & feel that this would be in the public's interest to make sure that all vehicles are tested to the highest standards.

Below are a number of points for consideration:-

1. There should be a minimum MOT Test fee set by the City Council
2. The City Council should also set a Retest Fee, this will prevent drivers from seeing what fails on an MOT & maintain high vehicle standards & public safety throughout the licensed period, not just the MOT.
3. MOT testing staff should be licensed by the City Council

Yours faithfully

Simon Smith
Service Manager

Charles Clark Toyota
Bilston Road, Wolverhampton, West Midlands, WV2 2QE
T 01902 873555
F 01902 873566

Charles Clark Motors Limited t/a Charles Clark Toyota is registered in England as company number 5632273
Its registered office is Bilston Road, Wolverhampton, West Midlands, WV2 2QE
Authorised and regulated by the Financial Services Authority

5 year
TOYOTA
WARRANTY

Veronica Simpson

From: Mohammed Rashad <m.rashad@eurofitautocentres.co.uk>
Sent: 27 February 2013 14:12
To: Licensing
Subject: re: hackney carriage/ Private hire testing by Eurofit

Dear Elaine Morton

The outlined proposal detailed in the letter dated 28 January 2013 from the Council regarding the Hackney Carriage/ Private Hire Testing has been considered by Euro Fit Autocentres.

Eurofit Autocentres has been operating in Wolverhampton for over a decade currently we have a 5 branches with 6 MOT testing lanes and 10 MOT nominated testers, we have a delegated a manager specifically to manage the MOT stations and quality control each tester to ensure a high standard.

All of our staff are trained and qualified and the MOT test centres meet the risk assessment score of "Green". We have more than capacity to fulfil the council's needs. Eurofit Autocentres is a local independent garage and have experience in inspecting taxis for pre-checks and compliance checks. Our branches all consist of a waiting area with facilities as you get in a modern garage. All paperwork is documented, organised and kept as records for a minimum 12 months.

Public safety is the fundament challenge that all garage would face. To ensure this is carried out to a high standard and safeguard public safety, Nominated testers should be Quality controlled by a dedicated inspector periodically, once every four weeks and the documentation sent to the licencing.

We agree to the criteria as stated in your letter and we would like to opt for the proposal of the councils preferred option as we consider this be sensible and a fair option.

Regards

M. Rashad

G.Manager

of

E.mail: m.rashad@eurofitautocentres.co.uk

Website: www.eurofitautocentres.co.uk

Eurofit Head Office
111 Millfields Road
Wolverhampton
WV4 6JQ
Tel :01902 40 40 45

Veronica Simpson

From: Licensing
Sent: 01 March 2013 09:01
To: Veronica Simpson
Subject: FW: mot

From: umar masood [<mailto:safumar@hotmail.co.uk>]
Sent: 28 February 2013 22:10
To: Licensing
Subject: Re: mot

Sorry 4 the delay I've had Internet problem ,I agree on what you are Proposing for the mot but I feel that the green light system is where we will not agree on as this is on the day check as we r a amber garage but was close to the green .

We here at Bennett motors feel the we can offer a good service and as we pried are selfs on not having no complaint on are testing and welcome any checks the Council would like to do at are Premises if the is any thing else you need we r pleased to help .

Many thanks

Sent from my iPhone

On 8 Jan 2013, at 10:01 PM, "umar masood" <safumar@hotmail.co.uk> wrote:

To Mrs Elaine Moreton

Hello my name is Umar Masood, i am the owner of Bennett motors services,
I would like to confirm that we are very interested in working with you, to hold the
top stranded on
MOT and compliance check that are to be done, on the private hire and Hackney vehicles.
So if there is anything we can do or you need to see us about you are more then welcome to
contact us.

We look forward to working together

thank you

Umar Masood

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